



CCV GmbH
 Gewerbering 1
 84072 Au i.d. Hallertau
 Deutschland

P +49(0)8752 864-0
F +49(0)8752 864-100
I www.ccv.eu
 www.ccv.eu/de

Client:

.....

Contractor:

CCV GmbH
 Repairs department
 Fax to: 08752-864-394
 Gewerbering 1
 84072 Au i.d. Hallertau

Advance replacement order

Dear Sir or Madam,

We hereby order the following chargeable advance replacement.

1) Type (please tick as appropriate)

| | | |
|--------------------------|---|--------------------------------|
| <input type="checkbox"/> | NORMAL | 30 € (approx. 10 working days) |
| <input type="checkbox"/> | QUICK | 37 € (approx. 2 working days) |
| <input type="checkbox"/> | EXPRESS without Saturday delivery | 47 € (approx. 1 working day) |
| <input type="checkbox"/> | EXPRESS with Saturday delivery by 12 pm | 72 € (approx. 1 working day) |
| <input type="checkbox"/> | EXPRESS with Saturday delivery by 10 pm | 92 € (approx. 1 working day) |
| <input type="checkbox"/> | EXPRESS with Saturday delivery by 8 am | 122 € (approx. 1 working day) |

Any repair costs which may arise for the devices sent are **not** included in the advance replacement flat fees and will be invoiced separately.

2) Information about the defective devices

| | |
|-------------------------|--|
| Network operation: | |
| Serial number: Device A | |
| Serial number: Device B | |
| Serial number: Device C | |



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3) Reason for replacement

4) Destination address

Important information from CCV Deutschland GmbH:

Please take care to ensure that all necessary return paperwork is attached to the goods sent. **Please return the faulty goods to us with the attached return delivery form within 14 days.** The incoming goods can only be allocated to the replacement process using the transaction number listed on the return delivery form (e.g. E170305003).

If the devices reported as faulty do not reach us, or do not all reach us, within the 14-day period, then we will invoice the client for the missing devices at the list price. Faulty devices which are received after the 14-day deadline will be considered to be new repair orders and will be returned to the client after successful repair.

Advance replacement is only possible within the Federal Republic of Germany!

The invoice amount must be settled immediately upon receipt of the invoice without deductions.

Kind regards,

< First name, Surname >

-Company stamp -

Your data will only be used to process your request by CCV GmbH. There is no transfer to third parties. By submitting this form, you hereby agree. Certainly, you can revoke your compliance at any time for the future