

Client

Company:

Contact:

Email:

Street:

Postcode & City:



CCV GmbH

RETURNS

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Service Order – PREMIUM REPAIR

We hereby commission CCV GmbH for the following services:

Repair:	yes	no
Configuration & Software Loading	yes	no
Refurbishment:	yes	no
Brush-up:	yes	no
Battery replacement for old devices:	yes	no
Supplementary package:	yes	no

**Please only use this
address for shipping
to CCV!**

Client reference:	Netzbetrieb: (important for the keys to be loaded)
Quantity:	Device type:
Quantity:	Device type:
Quantity:	Device type:
Quantity:	Device type:
Quantity:	Device type:
Free text: (Additional information e.g. cost estimate desired)	
Different return address: (optional)	

Important repair instructions from CCV GmbH:

Please fill out the service order and attach it, fully completed, to the delivery.

Missing information regarding the network operation may increase the processing time. For repairs, please attach an informative fault description for each individual device. Do not send any accessories, only the faulty device.

If you are sending multiple devices at the same time and want to order different servicing work, please send them in separate packaging units and attach separate service orders.

Please note that the service options premium repair, refurbishment, brush-up, battery replacement and supplementary package, where selected, are never covered by a guarantee. CCV GmbH bills for these service options in accordance with the applicable repair terms and conditions from CCV GmbH. The CCV GmbH T&C applies.

The typical turnaround time (receipt of goods – repair – shipping) is 5 working days. Please print page 2 of this order and attach it, clearly visible, to the outside of the delivery.

Please make a note of the serial number of devices sent for later enquiries. Your data will only be used to process your request by CCV GmbH. There is no transfer to parties. By submitting this form, you hereby agree. Certainly, you can revoke your compliance at any time for the future.

Company stamp

Name

Date

Signature



PREMIUM

REPAIR



PREMIUM

REPAIR



PREMIUM

REPAIR