

# Order Form

## SERVICE & SUPPORT / TMS ACCESS

### Client

CCV Customer number:

Company:

Street, house number:

Postcode, town:

Contact person:

E-mail address:

Dear Sir or Madam,

We hereby commission CCV GmbH to provide the following services:

Please tick	Service & Support / TMS Access	Price
	a. My CCV / TMS Access (Item No. 80964-00) <ul style="list-style-type: none"> <li>Access to MyCCV (4-Eye Activation, Documentation, TMS)</li> <li>Boarding of existing terminals</li> <li>Creation of groups so that newly purchased terminals can be automatically assigned</li> <li>Creation of groups for the various network operators</li> <li>Release of the current network operating software, configuration, and parameter sets</li> </ul> b. MyCCV / TMS Workshop Starter workshop on various areas and capabilities of TMS (remote, approx. 2 hours) for independent terminal management	€ 2,500.00 one-off
	Optional Remote Advanced Workshop (Item No. 80027-06) In-depth operation, training for new users, Q&A	€ 500.00 one-off
	Monthly costs per terminal (Item No. 80876-06) (Individual flat-rate agreements are also possible)	€ 3.50 per terminal / month

## Overview of the features of MyCCV / TMS:

### MyCCV:

- Central access to MyCCV, including TMS and 4-Eye Tool for OPP.
- Access to all European CCV terminals is possible.

### TMS:

- Maintenance system (Terminal Management System) for all CCV terminals
- Hosted by CCV
- Browser-based, easy-to-use graphical interface
- Creation of different groups and customers
- Configurable terminal status updates via HEARTBEAT calls
- Independent software updates
- Changes to parameters and configurations

CCV GmbH

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**I** [www.ccv.eu/de](http://www.ccv.eu/de)

### Information about your previous terminals: (one form per network operator)

Number of terminals	Terminal type	Current network operation	Current terminal software (readable during cold boot/power on)

Operating mode:                      vending machine                      Fuel dispenser                      Standalone

Please provide us with the terminal information required by CCV in a **separate Excel file**. The Excel file must contain the following information:

- **Terminal type**
- **Serial number or terminal ID**

Please send this order and the EXCEL file to the following email address: [hotline@ccv.eu](mailto:hotline@ccv.eu)

Billing for the services ordered occurs upon order placement. The invoice is sent to the billing address stored in our customer database.

### Further information:

The general terms and conditions of CCV GmbH apply (<https://www.ccv.eu/de/allgemeine-geschaeftsbedingungen>).

Your data will be used exclusively to process your request by CCV GmbH. It will not be shared with third parties. By submitting this form, you hereby consent to this. Of course, you can revoke your consent at any time in the future.

Further information on data protection at CCV can be found at: <https://www.ccv.eu/de/datenschutz/>

Place, date

Name, signature

Company stamp