

Order Form

USE EXISTING TMS JOB

Client

CCV Customer number:

Company:

Street, house number:

Postcode, town:

Contact person:

E-mail address:

Dear Sir or Madam,

We hereby commission CCV GmbH to provide the following services:

Please tick	Designation UPDATES / UPGRADES (TMS / delivery package)	Price
	<p>Updates to current versions of terminals already running TA7.2 are provided without additional license fees.</p> <p>Please provide the terminal type, existing version, and network operation. The update can be provided via TMS job or update package (fees may apply for job creation – see separate form).</p> <p>TA7.2 is available starting with software version 62.xx / 67.xx.</p>	For free
	<p>Upgrades to older terminals (older than SW version 62.xx) that do not yet support TA7.2 are subject to a fee. A list of the terminals, including the TID/serial number, is required. (Item No. 80963-06)</p> <p>There are handling fees (€ 45.00) and a license fee (€ 49.00).</p>	€ 94.00 / terminal

- Updates will be made available within the regulatory framework (TA).
- Upgrades meet the adaptation to new regulatory requirements.

A remote update requires at least version 56.21.04 or higher. Version 56.xx may require manual intervention on the terminal itself or by the network operator (HEARTBEAT/maintenance call).

All other devices must be sent in. You can use our repair form for this purpose.

Please note that the „use existing TMS job“ option is only available for terminals purchased through CCV. Otherwise, please contact your network operator.

Information about your previous terminals: (one form per network operator)

Number of terminals	Terminal type	Current network operation	Current terminal software (readable during cold boot/power on)

Operating mode: Vending machine Fuel dispenser Standalone

Please provide us with the terminal information required by CCV in a **separate Excel file**. The Excel file must contain the following information:

- **Terminal type**
- **Serial number or terminal ID**

Please send this order and the EXCEL file to the following email address: hotline@ccv.eu

Billing for the services ordered occurs upon order placement.
The invoice is sent to the billing address stored in our customer database.

Further information:

The general terms and conditions of CCV GmbH apply (<https://www.ccv.eu/de/allgemeine-geschaeftsbedingungen>).

Your data will be used exclusively to process your request by CCV GmbH. It will not be shared with third parties. By submitting this form, you hereby consent to this. Of course, you can revoke your consent at any time in the future.

Further information on data protection at CCV can be found at: <https://www.ccv.eu/de/datenschutz/>

Place, date

Name, signature

Company stamp